Columbus Central System Support Remote Learning Course

Training Course Synopsis

CONFIDENTIAL

Columbus Central System Support Remote Learning Course

Course Aims

Columbus Central (CC) is a highly configurable, framework, product that can be implemented in an infinite number of ways. This remote learning course is designed to provide system administrators with a good working knowledge of how to use the Columbus Central user interface to control and monitor CC tasks, as well as to undertake day to day administration functions. Although this course is based on the more common implementation and configuration options, there will be opportunities for delegates to discuss site-specific configurations. This instructor led course is based on formal training notes and, wherever possible, presentations are supported by demonstrations and practical exercises.

Course Objectives

On successful completion of the course, delegates will be able to:

- Use the Web User Interface to monitor and control CC tasks
- Use the Web User Interface to monitor CC documents
- Perform administrative tasks on both the system and individual CC components
- Undertake first line problem investigation tasks
- Communicate effectively with other Columbus Central Administration, Implementation and Support Staff

Agenda

Introduction and overview
- Course Introduction
- Columbus Overview
- Columbus Central Introduction

Architecture and Administration
- Columbus Central User Interface
- Tasks and Documents
- Architecture and Infrastructure
- Core Servers and Basic Systems Controls
- Commands and Command Processing
- Distributed Systems and I/O Servers
- Security

Conclusion
- Review
- Example Implementations
- Close

Target Audience

Up to four Administration and System Support staff who need a practical understanding of Columbus Central to enable them to maintain an existing installation.

Course Prerequisites

No prior Macro 4 or Columbus Central experience is required, however delegates should:

- Be IT professionals who have knowledge and practical experience of the Windows, and optionally the UNIX, operating system.
- Be prepared to undertake practical exercises with the assistance of the course tutor.
- As this is a remote learning course delegates will also be expected to:
  - attend all sessions and comply with the agreed schedule
  - have access to suitable computing, networking, video and audio equipment for the duration of the course

Course Duration

As this is a remote learning course that will be delivered over the internet, the exact timings can be varied to meet requirements, but in most cases this course will be completed in 5 x half day sessions and be completed within a period of one working week.

Location

This instructor led remote learning course will normally be delivered via the internet.