Columbus OM
System Support Course

Training Course Synopsis

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Course Aims

The Columbus OM suite of products is highly configurable and can be implemented in an infinite number of ways. This course provides delegates with a technical overview of Columbus OM and practical experience of using, administering and maintaining the core product features. Whilst the course is based on the more common implementation and configuration options, the course will outline the full potential of the product and provide an opportunity to discuss site-specific configurations. The course is based on formal training notes and, wherever possible, presentations are supported by demonstrations and practical exercises.

Course Objectives

On successful completion of the course, participants will be able to:

- Explain the basic functionality and potential of Columbus OM and the associated product range
- Use Columbus OM Explorer and the command line to manage documents and printers
- undertake Columbus OM administration and faultfinding tasks
- Use Macro 4 documentation to effectively research technical and configuration information
- Communicate effectively with other Columbus OM Administration and Support Staff

Agenda

Introduction and overview
- Course Introduction
- Columbus Overview
- Columbus OM Overview
- OM Technical Introduction

Columbus OM Explorer
- OM Explorer Introduction

Columbus OM Core Architecture
- Core Architecture – Basics
- Administration and Maintenance
- Security Overview
- Command Line Introduction

Printers
- Print channel - Basics

Conclusion

- Implementation Review
- Q and A
- Close

Target Audience

Columbus OM system support staff who need a practical understanding of this product to enable them to maintain an existing installation.

Course Prerequisites

No prior Macro 4 or Columbus OM experience is required, however participants should:

- Be IT professionals who have knowledge and practical experience of the Windows, and optionally the UNIX, operating system.
- Be prepared to undertake practical exercises with the assistance of the course tutor.
- No pre-reading is required but participants can visit the Macro 4 website at http://www.macro4.com for a general introduction to the company and its products.