



BUSINESS CHALLENGE

Cadent needed to maintain fast access to twenty years of pipeline work history while avoiding the high costs and lengthy timescales involved in migrating large volumes of old data to new systems. At the same time it was important to comply with quality standards monitored by industry regulator Ofgem.

TRANSFORMATION

Cadent implemented Macro 4's application decommissioning solution to provide ongoing access to work history data. The project involved integrating legacy information from twelve mainframes and was part of a strategic program to unify computer systems operated by the twelve pre-privatization British Gas regions.



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IS Coordinator, Cadent



FINDING A RAPID SOLUTION TO THE LEGACY DATA CHALLENGE

It was essential for Cadent to retain quick, easy access to legacy work history records, which included pipeline specifications and details of previous implementations.

The data needed to be viewed when planning future maintenance work. It was also required for compliance reasons because Cadent is assessed by the industry regulator, Ofgem, on the quality of its information.

BUSINESS BENEFITS

SIGNIFICANT COST SAVINGS
compared with other alternatives considered

RAPID IMPLEMENTATION
– minimizing the burden on the IT department

FAST ACCESS
to legacy records to support staff efficiency

FULL COMPLIANCE
with industry regulations for data retention

THE SOLUTION

The solution, based on Macro 4's Columbus software, runs on a Windows server at Cadent's Hinckley data center. Employees throughout the UK are able to access the information on-screen from their PCs.

"The information was originally stored in very different formats on twelve separately run mainframes. We wanted to avoid the resource and technical burdens of complex data migration and were looking for the fastest, most cost-effective way of pooling the data and keeping it live and accessible. We looked at various alternatives, but this solution was the most cost effective and gives us virtually instant on-screen access," said an IS Coordinator at Cadent.

ABOUT MACRO 4

We are a global software and services company, focused on solutions that drive digital transformation and enhance customer engagement. We help organizations to deliver better multi-channel experiences, personalize customer communications and drive greater value from their corporate content.

As a division of UNICOM Global we benefit from being part of a major provider of integrated software and hardware solutions with over 50 corporate entities throughout the world.



THE NEXT STEP

Read about other companies who have used Macro 4 software solutions to transform their organizations www.macro4.com/resources or contact us to learn more.

Please contact us to learn more:

USA Tel: +1 973 526 3900 Email: market.usa@macro4.com
Europe Tel: +44 1293 872000 Email: market@macro4.com

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www.macro4.com

Tel: +44 1293 872000

Email: market@macro4.com

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