

**M4Explorer for DumpMaster  
Training Course Synopsis**

**CONFIDENTIAL**

# M4Explorer for DumpMaster

## Course Overview

This half day course provides an introduction to using M4Explorer for DumpMaster to solve application dumps.

Concepts common to all types of dump are explained first with live demonstrations illustrating how they apply to the various dump types within DumpMaster.

The majority of the course concentrates on solving application dumps and makes use of individual student exercises.

## Course Objectives

On successful completion of the course, students will be able to:

- Find, select and manage dumps in M4Explorer
- Navigate through M4Explorer for DumpMaster links to solve application dumps
- Set up and select own program listings strategies

## Course Topics

Basic functions

- Selecting dumps
- Using Abend Summary Window (ASW) to solve straightforward dumps

Listings strategies

- Using Listings Search Strategy to find program listings

Other environments and features

- Bookmarks
- ScratchPad
- Manual email notification
- Additional information in dumps for CICS, Db2, IMS, WebSphereMQ

## Target Audience

The course is intended for mainframe application development staff working in support, maintenance or development roles.

## Course Prerequisites

- A basic understanding of dump solving helps participants gain maximum benefit from the course, but it is not essential.
- No pre-reading is required but participants can visit the Macro 4 website at <http://www.macro4.com> for a general introduction to the company and its products.

## Location

Course s can be run at customer sites or in Macro 4 offices.